







GxEngage™, primarily a healthcare and finance industry solution, allows businesses to efficiently switch their service offerings from one platform to another as a result of M&A, new business, migration, re-platforming and / or consolidation. It is a cross-implementation engine that selects business rules / processes and technology stacks for migration from one set of applications to another for as-is application, upgrades or entirely new technologies. GxEngage™ reduces the number of unexpected outcomes, as well as time spent testing new platforms and remediation efforts for data transfer / client onboarding.

## **Client Implementation Factory**

GxEngage™ provides full visibility into all components of customer data and infrastructure. It allows efficient onboarding of customer data and client configuration, including conversion of data, process optimization and provides automation for validating accurate implementation.

GxEngage™ uses GalaxE.Solution's existing suite of tools including GxRay®, GxMaps™, GxDash™, GxCapture™, GxCare®, GxClaims®, GxQuality™, GxPrime™, and GxTrace™, to identify details of existing components and migrate them to new components.

Key features of GxEngage<sup>™</sup> include:

- Automated tools provide the visibility and traceability needed to transform business systems and processes
- Flexibility to quickly switch platform / vendors with speed and accuracy
- UI driven, does not require coding, scripting of queries
- Bi-directional traceability of intent all the way to implementation and adjudication performance
- Pattern match engine for healthcare and financial transaction behavior
- Predictability of customer experience and pricing
- Tailored to support the migration of high volume systems such as client onboarding within the Healthcare and Financial services industries



reduction of time to identify and prepare test claims/ accounts



increase in efficiency in identifying root cause of unexpected outcomes

## Points of value:

ready traceability

- Expedited implementation using automation
- Predictable and guaranteed guality
- Maintain and / or improve customer experience
- Reduce your business exposure and SME hours
- Faster issue resolution and client satisfaction
- Tools and expertise needed to successfully navigate the complex world of M&A

To unleash the full power of GxEngage<sup>™</sup>, use with:



GxEngage™ - An end-to-end client implementation solution.

